



house or flat), failure of kettle, single radiator is not working and/or requires bleeding (during cold weather), lamp failures where other lamps exist but are insufficient to illuminate the area or the fabric of the building is damaged, water leak which may cause damage and could affect electrical services, replacement of fire extinguisher, test of electrical item requested by resident or identified by staff as potentially faulty, other works (not Priority 1 or 2) which may require an external contractor to attend.

Priority 4 Single radiator is not working and/or requires bleeding (weather not cold), fire door requires repair or adjustment, minor water leak not impacting on health and safety (i.e. and not likely to be a slipping hazard or near electrical services), cooker part faulty (hob ring, grill or oven fails).

Priority 5 Decoration of walls, lamp failure where other lamps are sufficient to light the area, furniture repairs

